



Meet the Author

The Frameworks

J

Hello Jemm

Access Denied Frameworks

Tools from the book to help you turn awareness into action.

You've read the stories. Now here are the tools.

Each framework below comes straight from Access Denied, and is designed to help you cut through performative accessibility and start building systems that work for everyone.

Download what you need. Adapt it to fit your environment. Credit the source.

They're free to use for learning and internal improvement, but not for resale, consultancy, or paid training without permission.

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Security-
Accessibility
Maturity Model

Vendor
Accessibility

Shadow System
Risk Assessment
Framework

This model helps you assess how far your organisation has come, and how far it still has to go, in embedding accessibility into culture, design, and risk management.

It's practical, evidence-based, and designed to spark honest conversations across teams, not compliance theatre.

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Verification Questionnaire

Use this framework to ask the right questions before you buy software or services. It exposes hidden accessibility risks, weak answers, and vendor lip service long before contracts are signed.

It's not about naming and shaming, it's about making accessibility accountability part of procurement.

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Every organisation has hidden systems, those quiet spreadsheets, personal drives, or shared folders that bypass controls. This tool helps you find them, assess their risk, and decide what to fix, formalise, or retire. It's built for real-world teams who need clarity, not judgement.

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Vendor Security Product Accessibility Assessment Framework

Use this framework to test whether accessibility claims hold up under real use. It helps you evaluate suppliers, benchmark progress, and make accessibility a living

The Integrated Security- Accessibility Framework

This framework helps you see where inclusion strengthens protection and where exclusion quietly creates risk. It connects people, policy, and technology into one

Security- Accessibility Metrics Framework

This framework brings accessibility and security together in measurable form. It helps you identify where exclusion creates risk and where inclusion strengthens

measure, not a marketing statement. Designed to be practical, repeatable, and human.

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practical model, showing that a system isn't secure until it's accessible to everyone who needs it.

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resilience. Use it to connect accessibility metrics to real-world security outcomes.

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The Integrated Policy Framework

The Integrated Policy Framework helps you align accessibility, security, and governance so they support each other rather than compete for attention. It turns disconnected policies into a coherent, human-centred system that protects people, data, and reputation equally.

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Accessibility-Security Maturity Model

The Accessibility-Security Maturity Model helps you evaluate how well accessibility and security are embedded, aligned, and maintained within your organisation. It moves beyond checklists, mapping real capability, ownership, and behaviour across five defined levels of maturity.

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The Measure-Improve-Benchmark Framework

The Measure-Improve-Benchmark Framework gives organisations a clear, repeatable cycle for testing the impact of accessibility and security initiatives. It turns vague good intentions into measurable outcomes, linking inclusion metrics directly to risk reduction and performance improvement.

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The Outcome-Based Security Framework

The Outcome-Based Security Framework focuses on what actually changes when accessibility and security work together. It helps you define success in real terms, not how many people completed training, but whether people can complete tasks securely and independently.

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The Inclusive Awareness Framework

The Inclusive Awareness Framework helps organisations move from awareness campaigns that tick boxes to ones that actually change behaviour. It integrates accessibility, security, and communication psychology to make learning relevant to everyone, not just those who already feel included.

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Training Trauma Risk Scorecard

The Training Trauma Risk Scorecard helps organisations identify and reduce the emotional and cognitive risks in security and compliance training. It assesses where content, tone, or delivery might unintentionally trigger anxiety, shame, or exclusion, particularly for neurodivergent or trauma-affected learners.

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