



Use of this framework

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Security-Accessibility Metrics Framework

The following table illustrates how traditional security metrics can be enhanced with accessibility considerations to identify security vulnerabilities that standard approaches might miss:

| Traditional Metrics | Accessibility-Enhanced Metrics | Security Impact |
|----------------------------|--|---|
| Policy Compliance Rate | Compliance Rate by Disability Status | Identifies controls creating disparities |
| Authentication Failures | Auth Failures by Assistive Technology | Reveals credential sharing vulnerabilities |
| Exception Requests | Exceptions by Accessibility Needs | Highlights controls needing remediation |
| Security Incident Rate | Incidents with Accessibility Factors | Quantifies impact of inaccessible controls |
| Help Desk Call Volume | Accessibility-Related Security Tickets | Exposes controls creating support burden |
| Mean Time to Detect | Detection Time Across User Groups | Identifies monitoring blind spots |
| Shadow IT Detection | Shadow Systems with Accessibility Causes | Reveals workarounds from inaccessible tools |

These enhanced metrics don't just improve inclusion; they directly strengthen security by identifying vulnerabilities that traditional metrics systematically miss.

Security leaders implementing such metrics report that they provide visibility into vulnerabilities that traditional security measurements frequently miss, potentially reducing security incidents significantly by addressing gaps these metrics reveal.